



FEMA

Hurricane Zeta Survivor Checklist

1

File an Insurance Claim

Contact your insurance provider to file a claim. Be sure to take photos to document damage.

2

Register with FEMA

FEMA offers disaster survivors multiple options to apply: Go to www.DisasterAssistance.gov, download the FEMA mobile app or call the toll-free numbers below. People with disabilities should make reasonable accommodation requests at this step.

3

Schedule a FEMA inspection

FEMA inspectors typically schedule remote home inspections by phone, Zoom or Facetime with the applicant within two weeks after the applicant has registered for disaster assistance.

4

Read my FEMA determination letter carefully

The letter will explain FEMA's decision and any additional information that may be needed. If you disagree with FEMA's decision, contact FEMA by calling the toll-free numbers below.

5

Use the FEMA grant for disaster-related purposes

The notification letter from FEMA explains how to use the funds appropriately.

6

Save receipts and maintain records

Document how the funds were used and retain records for all repairs, cleanup and disaster-related costs for at least three years in case of a FEMA audit.

7

Stay in touch with FEMA

Go to www.DisasterAssistance.gov or call the toll-free numbers below to update your contact information.

8

Visit a state center for registration help

Centers operated by the State of Mississippi can provide help with FEMA registration. You can find center locations at <https://www.msema.org/zeta/>.

800-621-3362 (TTY 800-462-7585)

www.DisasterAssistance.gov

If you use a relay service such as videophone, InnoCaption or CapTel, update FEMA with the specific number assigned to that service.

- Register
- Check application status